

Administration, Information and Control

Payment conditions

Conditions for payment by means of a SEPA mandate for recurrent collection tuition fee academic year

Regular students are allowed to pay the tuition fee in 1 or in 10 installments. Extraneï (external students) are not allowed to pay by (digital) authorisation, they will need to contact the Student Service Center.

- The student must have a bank account in the SEPA area in order to issue a
 mandate. This bank account may not be a savings account. Parents, guardians or
 others can pay the tuition fee for the student as well. The tuition fee will be collected
 from their bank account at once or in installments. They must have a Dutch bank
 account in order to issue a mandate.
- 2. The account holder authorizes, by signing the mandate, the Stichting Hogeschool Rotterdam to collect the tuition fee from the bank account.
- 3. During the term of the mandate (from September 1st until August 31st) the collection (for payment at once or installments) cannot be withdrawn by the account holder. In case of refund of the tuition fee the Stichting Hogeschool Rotterdam will terminate the authorisation.
- 4. The bank account cannot be closed until the last installment has been paid. A change of bank account can only be submitted by means of the "overstapservice" (transfer service) of the joint banks in the Netherlands. For questions please <u>contact</u> the Student Service Center.
- 5. The bank account will be debited on the mentioned date(s). The account holder must have sufficient balance on his/her bank account.
- 6. In case of disagreement regarding the collection, please <u>contact</u> the Student Service Center.
- 7. Changes of dates or amounts are not allowed and are therefore ignored.
- 8. For the payment in installments we will charge a single administration fee of € 24,00 which will be collected together with the 1st installment.
- 9. If there are any problems with the collections of the tuition fee, we will hand over the outstanding claim to our debt collection agency, all additional costs and interest will be at the expenses of the student. Please check our <u>debtors protocol</u> for further information.
- 10. When the fully outstanding claim at Stichting Hogeschool Rotterdam, is not paid at the latest July 15th of the current academic year, the student will not be (re-)enrolled for the next academic year according article 7.42 of the higher education and scientific research act (WHW).

